



GOVERNMENT PRODUCTS

TELEPHONES

A black and white photograph of a large, ornate government building with a prominent clock tower, serving as the background for the lower half of the page.

GOVERNMENT

TELEPHONES

CENTREX



Centrex is an affordable service designed to be a simple, scalable solution for small, medium, or large business applications. Our Centrex service includes adding or removing lines or phone features as you need them, setting customizable features for a single line or your entire system, even linking remote sites together in a single communications service.

We carry a most refurbished Centrex phone systems including: Nortel M5208, M5216, M5316 (5000 series), 5208, 5216, 5316, M522 (Add on module)

VOIP

Call Center

The Call Center manager web interface developed by our VoIP partner allows adapting and tailoring the target telephone system according to the business needs. Our call center manager supports the most advanced call center functions available on the market for a more than modest price.



- Robust Automatic Call Distributor (ACD)
- Interactive Voice Response (IVR)
- Unlimited calls queue
- Smart and strategic routing based on agent skills and expertise
- Real time call queues statistics
- Detailed logs and reports
- Access to call recordings through a web interface
- Call recordings at all times or on demand
- Call interception and supervision
- Agent connection to the center through a simple click

We provide Cisco 3905, 6901, 8851 as well as Yealink options.

ANALOG

Analog phones are the original telephone technology, which converts air vibrations into an analogous electrical frequency. Analog phones are extremely reliable, familiar and easy to use. You just plug them in, and they do what they've always done.



We carry a wide array of Analog phones both new and refurbished, including:

- Nortel series(M8000), (M9000)
- Nortel (Refurbished) M9216, M9316CW, M9417, M8009, M9009
- Mitel: 6390, 8004, 9116, 6392 (2 line version), 9110



PBX

A PBX (private branch exchange) is a telephone system within an enterprise that switches calls between enterprise users on local lines while allowing all users to share a certain number of external phone lines.

We offer the following series of PBX phones:

- Nortel M2000, M3000 (series)
- 2006, 2008, 2008HF, 2616D, 3905, 3904, 3903, 3902, 3901
- The 2000 series Nortel Meridian PBX phones,(shown right), have flexible line/feature buttons.



KEY SYSTEMS

Key system connects to a number of dedicated system phones. The major difference between a traditional key system and a PBX is that each key system telephone has buttons for outside lines that are dialed directly without having to "dial 9."

- The Avaya IP Office T7316 (Shown right)
- Models offered: (M7000) (T7000 – newer) (Intercom between phones)
- M7100, M7208, M7310, M7324, T7316, T7316E T7208
- Door Entry/Courtesy phones (eg. airport terminals, hotel lobbies etc.)
- Other models offered: 2500 SD, 5501ND (no dial), 2500AR, 2554AR