



CONSULTING

A black and white photograph of a large, ornate Gothic-style government building with a prominent clock tower. The building has multiple stories with arched windows and a dark roof with several spires. The clock tower is the central focus, with a large clock face visible. The sky is a uniform grey.

GOVERNMENT

CONSULTING



AUDITS



We Review hardware/software, billing, and all related services
We quantify what you have, and if you're using it properly

SURVEY:

We determine the types of services you need via physical survey, online form, or telephone.

BENEFITS

- Quality control
- Needs analysis



NEEDS ANALYSIS

Guytel can provide complete needs analysis to determine client technology direction, solve existing problems, improve efficiency of existing systems, and review proposed systems in relation to present and future operational needs. The results of a complete needs analysis will allow your organization to make sound decisions on the future of your telecommunications systems.

BENEFITS

- Enhanced technology
- Reduce costs
- Increased efficiencies
- Maximizing human resources

PROJECT MANAGEMENT



Typically the project manager provides resource coordination, sourcing capability and progress reporting along with the technology design and Implementation management services needed to complete your project. Successful project management entails a synthesis and focus of resources along with thorough documentation and communications.

BENEFITS

- Facilitation of moves
- Introducing new technologies
- Special needs requirements
- Emergency services requirements

EMERGENCY PREPAREDNESS

MASS ALERTS – CNS



Mass Alerts is a solution that allows you to quickly reach a large number of people, answering to the various needs of public safety and alerts to a population.

Requiring no installation and thanks to the cloud-based Guytel architecture, the Community Notification Service (CNS) allows officials to deliver contextual information via every means of communication available to your staff, customers or individuals according to their preferences and habits. If required, the system automatically activates all required telephone circuits on demand allowing quick delivery and feedback of the targeted people (ex.: City-wide notice).

In addition to pre-determined individual and team based notification targets, groups can also be dynamically determined based on contextual criteria (taken from each personal profile, schedules, availability, location and other available data).

Equipped with an evolved control and analysis dashboard, this flexible and versatile solution also allows seamless integration to existing procedures and protocols for alerting and notifying people without having to change them.

NOTIFICATIONS

Through our notification service, you will be able through a simple button click to instantly send to your desired group messages such as: service shutdown, evacuation notice and public & private driveway snow clearing. This solution is a fast and secure way to send important messages, emergency alerts or other announcements to a group of people.



DISPATCHING

This service not only uses all means of communication available (fixed, mobile, mobile radio, pager, email, etc...), but it also allows, following the delivery of a message, receiving pre-programmed responses from the targeted group of people.

A control and analysis dashboard (web or mobile application based) lets you track feedback responses and see real-time mobilization or movement of the workforce.

This system allows, among other things, companies to mobilize their employees by allowing them to quickly respond and confirm their intentions with respect to a given event (ex.: fire, emergency, treat, etc..).



TRAINING

Training is always provided as part of our maintenance and after sales support service.